

Your health information

How we collect use and protect your information

What we collect

- Your details, such as name, date of birth, address, ethnicity and NHI number
- Your health information, such as conditions, medications, immunisations, screening and test results
- Information from other health services involved in your care, such as hospitals, specialists, laboratories and screening programmes
- Relevant information from other agencies where it supports your care, such as ACC or Work and Income.

How we use it

- To support your healthcare and share information with clinicians involved in your care
- To help manage practice services and improve care for patients and the community
- To manage appointments, reminders, referrals, prescriptions, results and practice communications.

Your choices

- You can ask us what information we hold about you, request a correction if something is wrong, and talk to us if you are concerned about how your information is collected, used or shared
- If you do not want some health information collected or shared, please speak with our reception team or your healthcare provider so we can explain your options.

Your privacy and security

- Your information is sent and stored securely
- Some information may be stored by trusted cloud providers in New Zealand and Australia. The providers may process the information in other countries, but it is not stored there
- Information is encrypted and protected by strong international security processes
- We follow the Privacy Act 2020 and the Health Information Privacy Code 2020.

Please ask us if you have questions.

We are happy to explain how your health information is used and how your privacy is protected.



Scan for
Use and confidentiality of your
health information form

